



2022

REVIEW

Jimmy's  
CAMBRIDGE

From street floor to front door

# ABOUT JIMMY'S CAMBRIDGE

**“We believe no-one should have to sleep rough in Cambridge”**

Jimmy's is a community-based charity providing both support and housing to people who are roughsleeping.

The charity opened in 1995 as Cambridge's first all year round night shelter, and now offers a much wider range of support. It remains one of the most prominent organisations within the community supporting people who have been rough sleeping in the city.

Whilst Jimmy's has undergone several significant transformations since it opened, its ethos has remained the same – placing people at the heart of the support we provide.

Valuing and respecting everyone who needs our services, Jimmy's staff work with each person to provide options, tools and skills to support them on their journey, developing a tailored pathway to independence.

Through our many years of experience of working with vulnerable individuals we recognise the need for everyone to be treated in a confidential manner and with respect, compassion, and empathy.

**“Without Jimmy's I do not know where I would be now. They took me from street to shelter to house to home”**

Harry



◀ Sara and Barry at the Cambridge County Day, Newmarket Racecourse – June 2022





# 2022

## FOREWORD



Mark Allan – CEO

This year one of our residents described Jimmy's as "somewhere where I feel safe," and this is one of the reasons we exist – to ensure in times of crisis we can help people off of the street, give them a warm bed, a hot meal and a place to get back on their feet.

Whilst the pandemic started to abate in 2022, the year has continued to be challenging for our organisation, those we support and our entire Cambridge community.

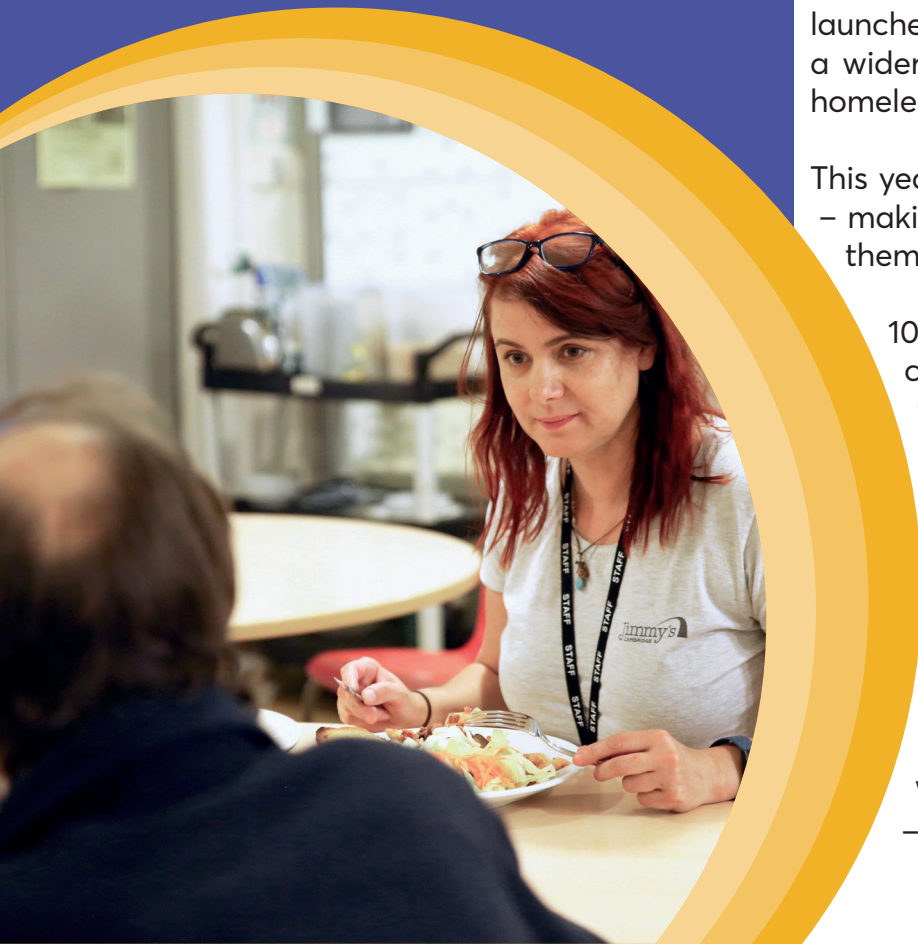
Despite these challenges, 2022 has seen us make great strides in our provision of vital support to those who have needed our help and I am immensely proud of what we have achieved.

2022 saw us launch a new service, providing significant one to one, on-site, daily support for individuals with complex needs – the first to be launched in Cambridge. This project is part of a wider partnership, led by Jimmy's, to tackle homelessness across the City.

This year also saw us support over 250 people – making a life changing difference in helping them in their journey to independence.

10 years on from their first visit to the charity, we were honoured to receive the, now, Prince and Princess of Wales at one of our modular homes' sites. This visit celebrated the immense generosity and sense of community spirit in Cambridge and beyond – our modular homes project would not have been possible without a range of partners and supporters throughout the community.

We also launched our winter campaign – Give Someone Shelter – and thanks to



the substantial generosity of the people, groups and companies throughout our City (and beyond), we will be able to offer an additional five beds for those living on our streets. This is a project which will be realised in 2023.

Looking ahead, we know next year is likely to bring with it further challenges, especially as the impact of price rises continues to be felt by everyone across our community. We will continue to work tirelessly on the front line to tackle homelessness across Cambridge.

As a charity every donation received this year has meant the world to us. It is during times of crisis that we especially recognise the exceptional generosity of the local Cambridge community and the hard work of all our staff and volunteers.

We know 2023 is likely to be challenging for everyone, and every donation made will go directly to supporting a person off of the street and give us the opportunity to change their life.

Thank you for your ongoing support.

Yours Faithfully,



**Mark**



↑ Duke and Duchess of  
Cambridge visit Jimmy's  
Modular Homes  
– June 2022

**“Jimmy’s gave me  
the support to get  
me back on my  
feet, time to think  
and warm up”**

Emma





# OUR YEAR IN NUMBERS

Thanks to the generosity of all our supporters, 2022 saw:



meals cooked for residents  
at East Road



people who were previously sleeping rough in  
Cambridge were provided with shelter



meals provided for  
everyone we have  
supported this year



individuals were  
supported into  
more independent  
accommodation



people were given tailored  
and individual support throughout  
all our services

# PERSONAL STORIES

The people who made up Jimmy's in 2022

## Bea – Head of Services

“ Having worked with Jimmy's for six months, supporting our residents with their mental health, I was delighted to take on the role of Head of Services in July 2022.

Working alongside a team of people so passionate about the work we do is beyond inspiring. Whenever possible we tailor our support to the needs of the residents and love to encourage them to share their own passions and talents with us. Among many highlights of 2022, I remember thoroughly enjoying spending an afternoon at our East Road hostel, eating a traditional Romanian lunch prepared by two of the residents after Team Leader Deb let them take over the kitchen.

I can honestly say that I learn and am inspired by our residents' wisdom and resilience each and every day. I also pick up top tips like how to make a phone stand out of paper clips!”



## Hannah – Resident

“ Life on the streets was absolutely awful, isolating, hectic and fearing the unknown. I was rough sleeping on and off for 5 years and am happy to say I am now living at a Jimmy's Shelter, not existing but actually now living well.

People need to remember, even in the worst of times, there are lots of people here to help and support you. With time you will get to a better place in your life.

In 2023, I would like to have moved into my new flat, still engaging with Jimmy's and possibly doing some voluntary work. Thanks to everyone at Jimmy's who are helping make this possible!”





## Nathan – Resident

“ I was discharged from hospital on the 30th June 2022 and, with my current service provider closing that month, my only possibility was temporary accommodation in Peterborough. Carol and Jimmy's offered me the first place in their new service whilst it was being built, developed and renovated.

Having a fresh start, with my history, was hugely appreciated. I found myself more settled than previously and the all-round package of staff support, regular access to cooked meals and food have been vital to helping me get back on my feet.

For the first time in a long time, I feel safe and secure enough to take a long look at myself, to reflect and rebuild my life again.”



## Carol – Team Leader

“ As soon as I was successful in interview, I had to simultaneously find accommodation for existing residents who weren't suitable to the new service and manage a waiting list for new beds becoming available.

Launching a new service has meant we have had to take a new and novel approach that didn't seek to repeat issues from the past but build on the good work undertaken. Importantly we have to help people move onto a new life.

It's hard to start with a blank piece of paper and develop a service that hits the ground running, and we are still in the early days and learning every day on how the service should be running and improving.

Whilst the service is not the finished article, we are on track to provide a quality service for years to come”.





# OUR YEAR IN PICTURES

Some of the fantastic people and events supporting Jimmy's in 2022



← Modular Homes' resident Eamonn with the Duke & Duchess of Cambridge – June 2022



→ Jeremy and Matthew Reynolds run the Cambridge Half Marathon for Jimmy's – October 2022



↑ Jimmy's stall at Arbury Carnival – June 2022



← Cheque presentation from the 1st Sawston Brigade, who did a sleep out for Jimmy's – February 2022



↑ Group of students collecting items for Jimmy's as part of their National Citizenship Service

→ Volunteers from Sodexo and staff member Sara, spend a day working on one of Jimmy's gardens – April 2022



→ Zack, 8 years old, climbs 3 peaks for Jimmy's – Summer 2022



↑ Granta Chorale raise funds for Jimmy's at their annual Christmas Concert – December 2022

# THANK YOU

We are immensely grateful to everyone who partnered with us or supported us in 2022. Through your donations we have, and continue to make, a transformational difference to the lives of people in need within our community.

Thank you!

## CONTACT

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